

Privacy Notice

Effective Date: April 15, 2024

Applicability

This Privacy Notice (“**Policy**”) describes the information collection and use practices of CAIPA MSO, LLC (the “**Company**”) relating to the use of the POC application (the “**Application**”) by a customer and its authorized workforce members (collectively, “**Customer**” or “**You**”). The Application and the content and services made available through the Application are collectively referred to as the “**Services.**”

Through the Services, Customer will provide, receive or have access to information that is regulated by the Health Insurance Portability and Accountability Act of 1996, as amended by Subtitle D of the Health Information Technology for Economic and Clinical Health and Act, and their implementing regulations (collectively, “**HIPAA**”). Information provided by You that is subject to HIPAA and relates to your patients will be governed by the Terms of Use and the Business Associate Agreement between Company and Customer. This Policy does not apply to personal information we collect about Customer’s patients in the context of providing Services.

Information We Collect

We have listed below the types of information we may collect about You.

Identifiers and Contact information. We will collect identifiers and contact information such as your name, email address and phone number and other unique identifiers like usernames and passwords.

Professional and Employment Related information. We may collect information such as your business name, license information and other information relating to your business.

Health information. We collect the name and date of birth information that You submit about a patient.

Usage information. We may collect logs and session data when You use the Application. This may include location information. We may collect browser and operating system information. We may collect your IP address and device identifiers. This might include your hardware model. We may also look at the areas of our Application You visit and any of your activities using the Application.

How We Use Information

We may use information to communicate with You. We may use information to respond to your questions or requests. We also use it to send You updates. We also use information to communicate with You about our policies and terms.

We use information to provide and improve our services. We use information to provide You with our services. We also use information to make our services better. For example, customizing your experience with us.

We use information to protect ourselves and others. We use information to protect the Company. This includes to identify fraud or secure our systems. We may also use information to protect our Application.

We use information for other purposes as permitted by law or as we may disclose to You.

How We Collect Information

We collect information directly from You. We collect information if You contact us or create an account.

We collect information passively. We may collect information about users over time from the Application.

We Combine Information

We combine information we collect from You through the Application with information we receive from You offline. We also combine information You provide with information we obtain from third parties.

When We Share Information with Others

We may share information within our family of companies. We may share information with our affiliates, subsidiaries, and other related companies. This includes current and future companies.

We share information with vendors who perform services on our behalf. We may share information with vendors that help us deliver our services and operate our Application. For example, we may share information with vendors who help us host and operate our Application.

We share information for analytics. We share information with vendors who help us with analytics. These are vendors who help us understand what users do on our Application. To do this, we might share activities or “events” that you take on our Application. This helps us perform analytics. Which information is shared is described in the [“information we collect”](#) section.

We share information if we think we have to in order to comply with the law or to protect ourselves. We share information we collect about You to respond to a court order or subpoena. We share information in response to a government agency or investigatory body request. We share information we collect when we investigate potential fraud.

We share information with any successor to all or part of our business. If all or part of our business was sold, we may share your information as part of that transaction. If there is a merger or acquisition, we may also share your information. If there is a financing or bankruptcy, we may share your information.

We share information as permitted by law and for other reasons we may describe to You.

Security Measures

We use reasonable security measures as required by relevant law. The Internet is not 100% secure. We cannot promise that your use of our Application will be completely safe. We encourage You to use caution when using the Internet. This includes not sharing your passwords.

We Process Information in the United States

Information we collect is stored in the United States. The Application is intended for people who are in the United States. If You live outside of the United States and choose to use this Application you understand that it is at your own risk. If You live outside of the US, You understand and agree that we may transfer your information to the US. Our Application and business is subject to US laws, which may not afford the same level of protection as those in your country. By submitting your information, You agree to the processing of it in the US.

Third Party Sites and Links

If you click on a link to a third party site, you will be taken to websites we do not control. This policy does not apply to the privacy practices of these websites. Read the privacy policy of other websites carefully. We are not responsible for these third party practices.

Information Collection from Children

Our Application is intended for use by adults over the age of 18 who are using it in a patient care setting.

Contact Us

If you have questions about this Policy, You can email us at compliance@caipa.com.

Policy Updates

We may make changes or updates to this Policy. We will notify You of any material changes to this Policy as required by law. All changes will also be posted on our website and made available through the Application. Please check our Application periodically for updates.